



Warehousing & Distribution/ Storage & Handling Terms & Conditions

INSURANCE

- Cargo is not automatically insured by Concarga. All cargo handled, stored and moved by Concarga is at owner's risk.
- 'Goods In Transit' Insurance can be arranged upon written request - www.fiduciary.co.za

GENERAL

- All prices are excluding VAT.
- In all instances, our standard trading terms and conditions will apply.
- Quote is valid for 30 days from issue.
- Accepted rates must be signed and returned to Concarga.
- We reserve the right to re-quote should there be any change to the scope of work or product as initially understood by Concarga.
- All services offered is subject to space availability and should be verified before commencing with each inbound delivery, including Bonded Cargo.
- All activities will be invoiced upon completion of the task, or by the end of each calendar month, whichever occurs first.
- Two days are required to expedite the opening of an account and completion of credit checks.
- Should any services be required within the two day period as mentioned, payment terms shall be on a 'Cash Before Outlay' (CBO) basis.
- Rates per rate schedule are calculated on a 30 day payment term.
- Concarga cannot store cargo (single units) that exceeds 2.5 tons. Alternative offsite storage can be arranged.
- Crates may be classified as palletised cargo.
 - The rates do not automatically include or cover:
 - Special Warehouse labels
 - Packing or protective materials
 - Special reports and/or administration
 - Or any other activity that has not been specified
- Services are not offered on an Exclusive basis.

RECEIVING AND DESPATCHING

To avoid delays a 24-hour written notice of the arrival and despatch of cargo is required.

UNPACK SEQUENCE

Containers / trucks are unpacked strictly in sequence of arrival unless otherwise agreed.

TRANSPORTERS

Concarga will not accept demurrage or standing time charges raised.

BASIC WAREHOUSE ACTIVITIES

- Receiving and checking
- Unpack, put away into storage
- Pick and load against client's instructions / schedule (Min 24 hours lead time)



REHANDLING

- Cargo that does not move within a 60 day cycle, will incur a re-handling fee of 50% at the quoted handling rate, which will be effective and charged from the 61st day.
- Cargo picked against the client's instruction will be moved into the warehouse marshalling area awaiting collection / delivery. Should the cargo not be collected within 48 working hours or should the instruction be cancelled, such cargo will be moved into storage and will incur a handling fee of 50% of the quoted handling fee.

RELEASE OF CARGO

- Cargo may not be released from the warehouse without a written instruction from the client. Such written instruction should be provided to the warehouse upon collection of cargo.
- Concargo reserves the right to hold any cargo should the clients account remain in arrears.

WAREHOUSE MANAGEMENT SYSTEM

- We require a complete list of your weights, dims and packing types to create articles on our system before commencing with the business.
- Where relevant and excluding 'once off' general cargo, it is highly preferable that the following cargo information is provided 48 hours in advance, in order to pre capture into the WMS:
 - Product description
 - Product code if available
 - Product lot / batch number if required
 - Weight and dimension
 - Standard pack quantity

FACILITY

Concarga reserves the right to utilise any facility of its choice to provide the services proposed.

